



## JAC Fact Sheet

### JAC Transit System Service

- Fixed route and paratransit services
- Each service operates 6:30 a.m. to 7:30 p.m. Monday – Friday and 8:30 a.m. to 4:30 p.m. on Saturdays
- Complementary paratransit service is required of every public entity operating a fixed route system
- Four fixed routes (Routes 1, 2A, 2B, and 3)
- Four fixed route vehicles operate at a time; vehicles operate on one hour headways (time between vehicle arrivals at a given location), which is considered the minimum by industry standards to provide a useful service
- Each route is scheduled to depart the transfer plaza at the same time each run, complete its respective route, and then meet back up at the transfer plaza in order to create more convenient access to all parts of the service area
- The JAC transfer center also accommodates other transit systems (such as RTC REGIONAL CONNECTOR and Tahoe Transportation District) in order to help create more seamless regional connections
- Five paratransit vehicles operating (at most) at the same time
- Hundreds of disabled individuals and individuals age 80+ currently registered for this service

### Ridership

- Has grown by **116%** from fiscal year 2007 to 2018.
- FY19 ridership was **169,067** for fixed route and **26,973** for paratransit
- Ridership for the free senior bus pass program, made possible through a grant by the State Aging and Disability Services Division continues to grow.
- JAC serves primarily transit-dependent populations including seniors, disabled individuals, persons in low-income households, school-age children, and individuals without access to a vehicle.

### Vehicles

- Nine fixed route vehicles in the fleet
- Seven paratransit vehicles in the fleet (vehicles range in size from 21 to 24 feet long)
- Two of the paratransit vehicles can be utilized for fixed route, if necessary



*New buses acquired in 2016 have a longer service life, serve customers better, and are more fuel efficient.*

#### Fare Structure

- Fixed Route is \$1.50 for adult general, \$0.75 for reduced (senior, disabled, youth, active military or veterans), and free for transfers and children age four and under.
- Paratransit is \$3.00 per one-way trip (standard 3/4-mile buffer around fixed routes), and \$6.00 per one-way trip anywhere in the Carson City urban area.
- Monthly passes are also available for both fixed route and paratransit service.

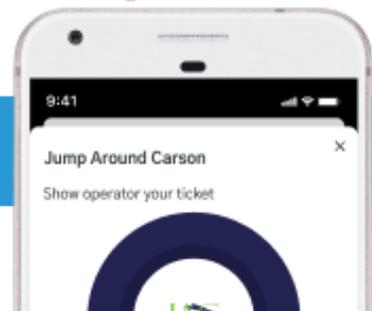
#### System Improvements

- Free WiFi on every bus.
- Solar lighting installed at select bus shelters to improve safety
- Implementation of mobile app for fixed route system with real-time bus location
- Implementation of the Contactless payment system operated by Token Transit.

## Ride transit with just your phone.

It is easier than ever to pay for transit. Buy your pass in-app and use your phone to board.

 Get the Token Transit App



## Funding Sources

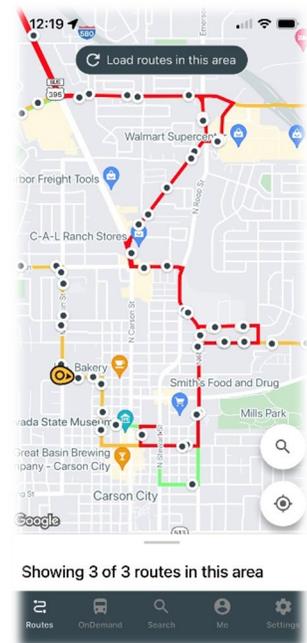
- System operates primarily on federal funding, receiving roughly *\$1.8 million annually*, which also contributes to local economy through contracts with private businesses and improvements to City buildings and pedestrian infrastructure
  - Buildings and equipment – about \$1 million towards design and construction of fleet maintenance facility and vehicle lifts; about \$300,000 towards design and remodel of former animal shelter for relocation of JAC admin facility and bus yard
  - Infrastructure – about \$750,000 since 2013, towards City sidewalks, as part of the following larger projects—Costco Intertie/Vista Grande Waterline, Empire Elementary area, Fifth Street, Long Street, Nye Street, Silver Oak Drive, Silver Sage Drive, South Division Street, and the Downtown Streetscape
- Annual transfer from City's General Fund (~\$500,000), farebox revenues, State Aging and Disability Services Division (ADSD) grant, Department of Health Care Financing and Policy (DHCFP) agreement, and advertising revenues; no local gas tax or other taxes are dedicated to transit.

## Community Support

- For individuals who cannot drive (due to lack of income, disability or other), there is a severe lack of other services available in Carson City, with nothing else nearly as extensive or readily available as the JAC transit system.
- The JAC transit system serves the purpose of providing access to essential services:
  - Education
  - Employment
  - Medical
  - Recreational
  - Shopping
  - Social services
- Support of the JAC transit system has been expressed by many groups and agencies including:
  - Advocates to End Domestic Violence
  - Carson City Department of Alternative Sentencing
  - Carson City Fire Department
  - Carson City Health and Human Services
  - Carson City School District
  - Carson City Senior Citizens' Center
  - Employment rehabilitation and training facilities for disabled individuals such as Reach and Haugen & Keck
  - Medical providers including dialysis clinics and Sierra Nevada Health Center
  - Retired and Senior Volunteer Program (RSVP)
  - Ron Wood Family Resource Center
  - Special events
  - State of Nevada – Aging and Disability Services Division (ADSD)
  - State of Nevada – Department of Health Care Financing & Policy
  - Veterans Resource Center



JAC mobile app logo



Screen shot image from JAC mobile app